



Center for Healthcare
Innovation &
Policy Research

The logo for 'URGENT Matters', featuring the word 'URGENT' in a large, red, serif font, with the word 'Matters' in a smaller, blue, sans-serif font below it. The text is set against a light blue, swoosh-like background element.

URGENT
Matters

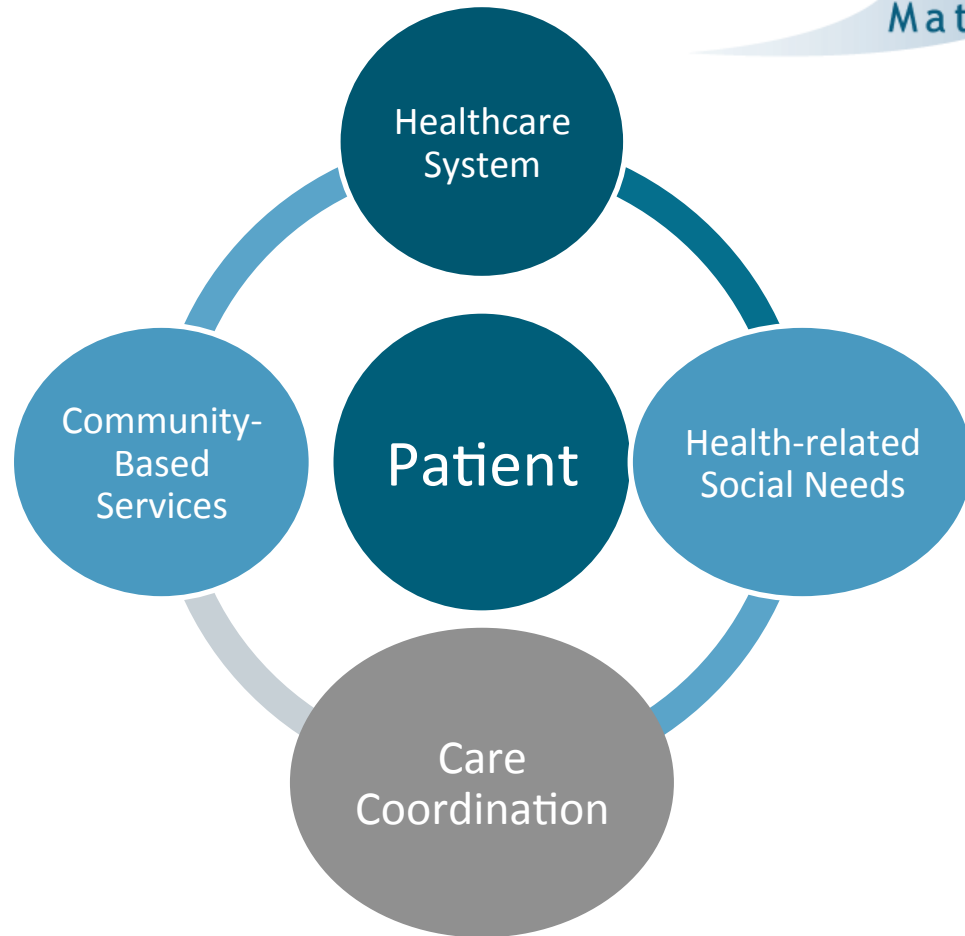
An Emergency Department-to-Home Intervention to Improve Quality of Life and Reduce Hospital Use

October 15, 2016

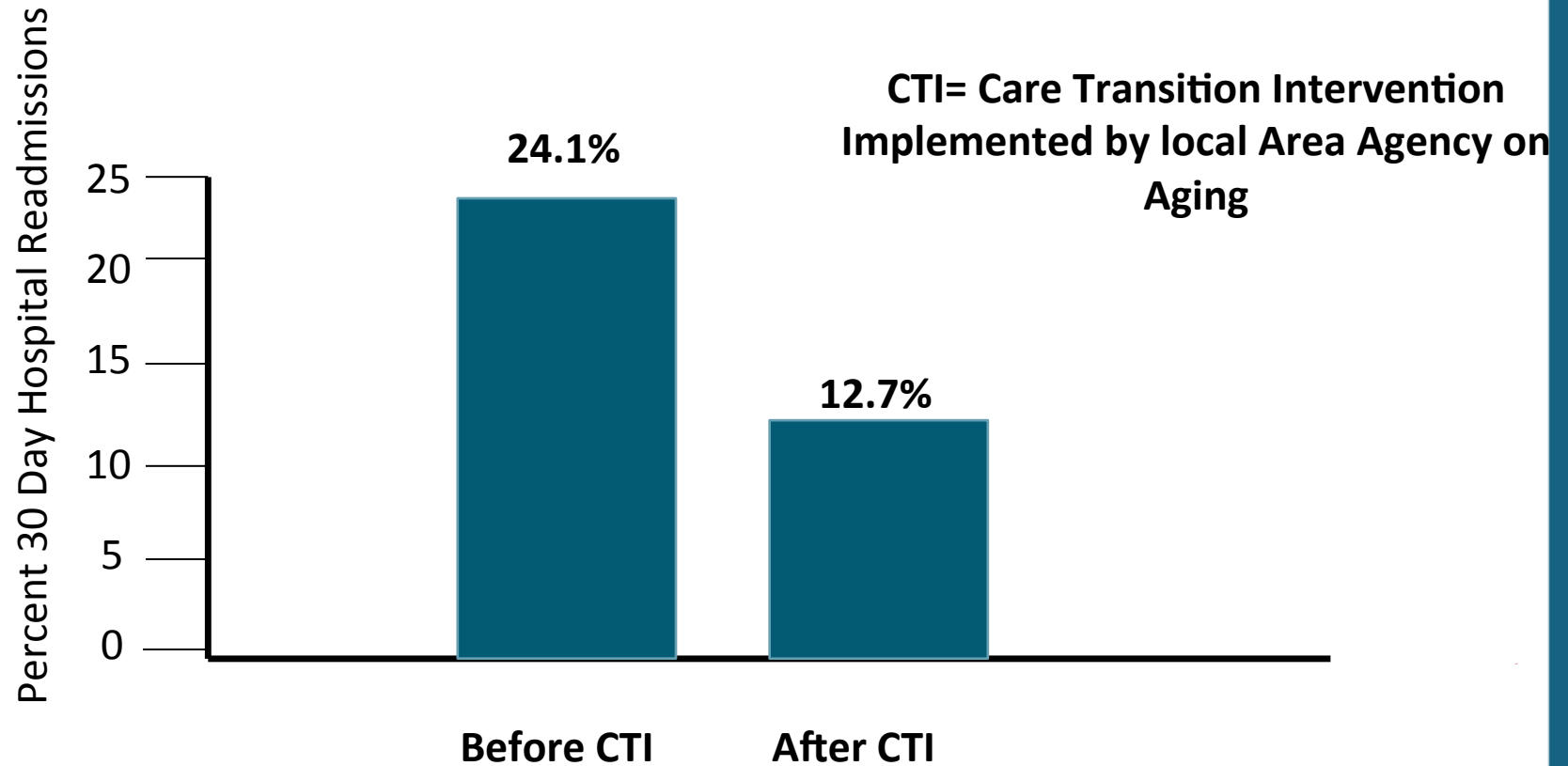
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University of Florida, Gainesville

George Washington University
School of Medicine & Health Sciences

Improved care transitions, particularly for older, chronically ill Americans are *a national priority*

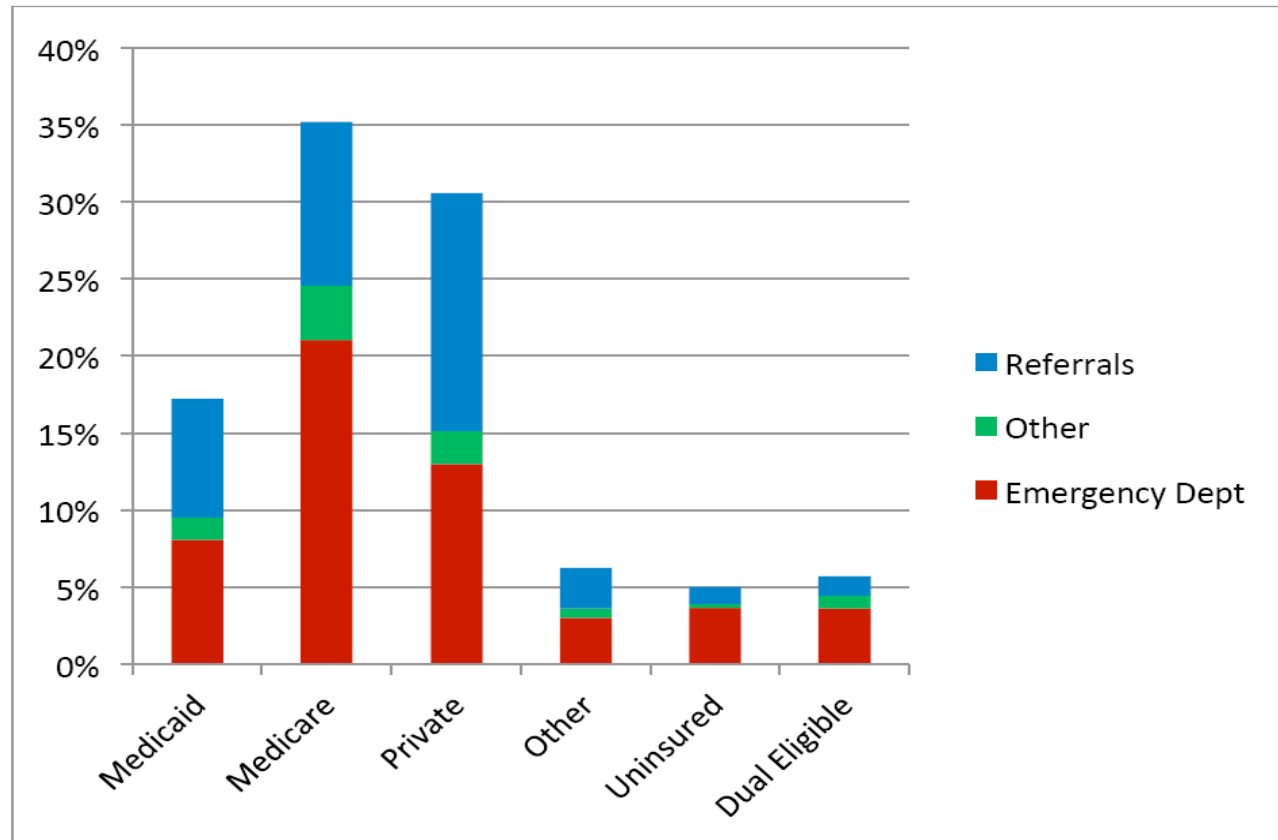


Community Partners' Perspective



Care Transition Interventions in Admitted Patients
Reduce Hospital Readmissions

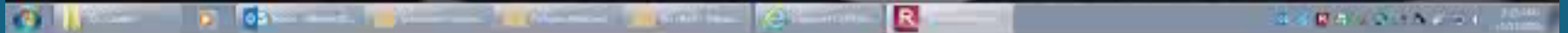
Clinicians' Perspectives



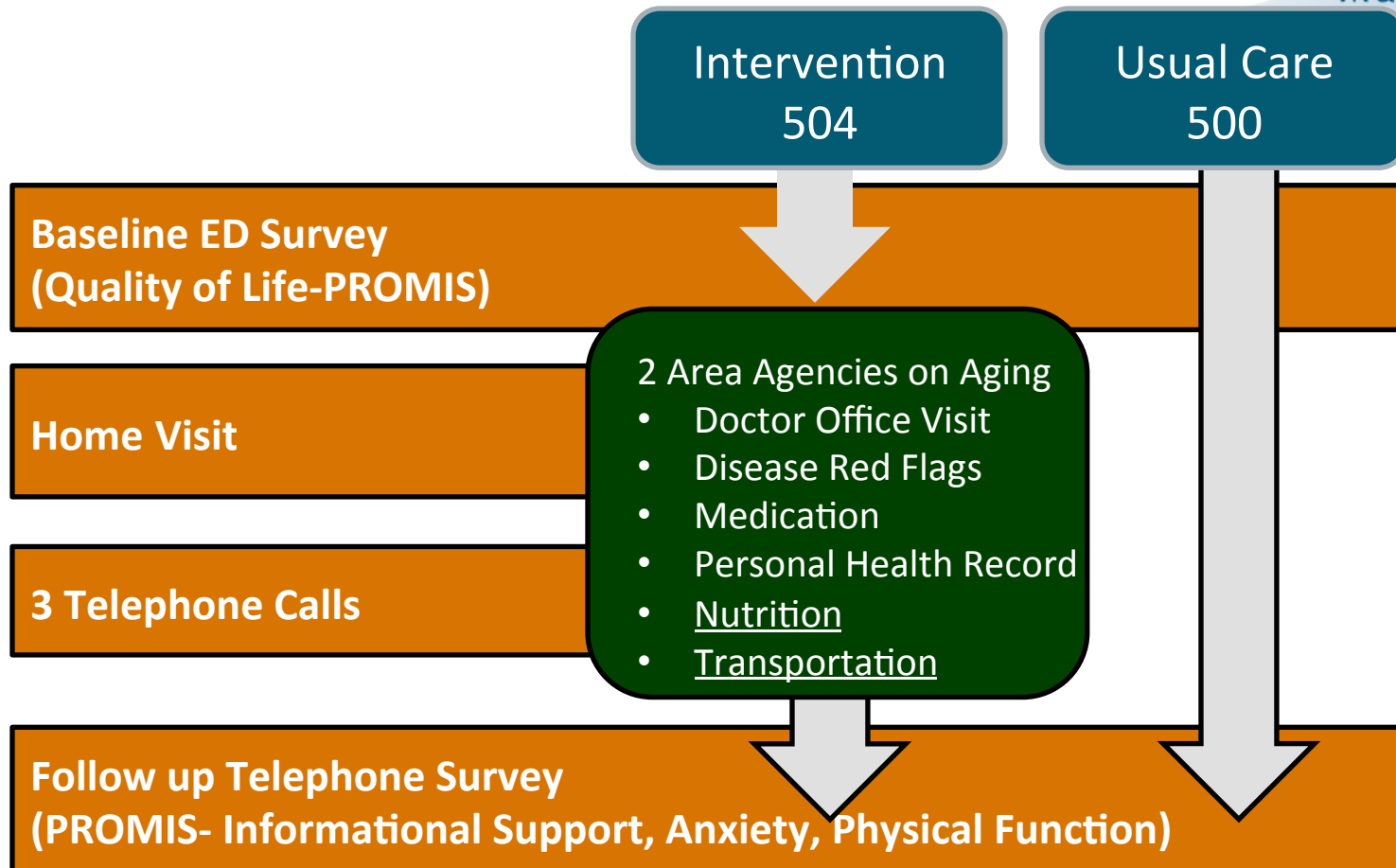
Rand Corporation 2013: The Evolving Role of
Emergency Departments in the United States.

Most Medicare Beneficiaries Enter Through the ED

Original PCORI shortened



Project Overview



Aim 1: Quality of Life (PROMIS) and Health Service Use (Medicare Claims)

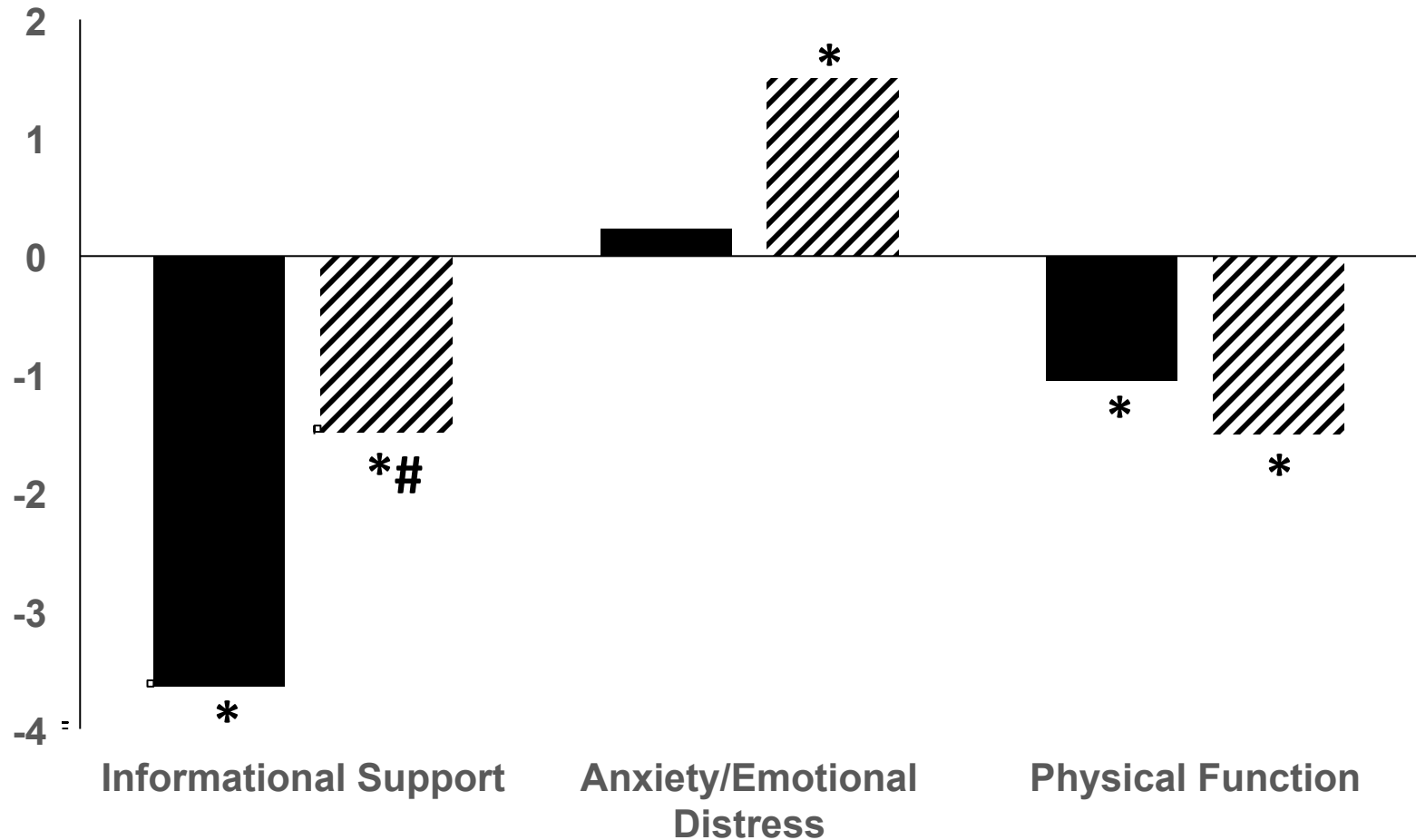
Aim 2: In-depth Interviews with patients in their homes, coaches, and providers

Change in Self-Reported Quality of Life In the 30 Days after ED Visit



Propensity Score Weighted Follow-Up – Baseline
Quality of Life Scores

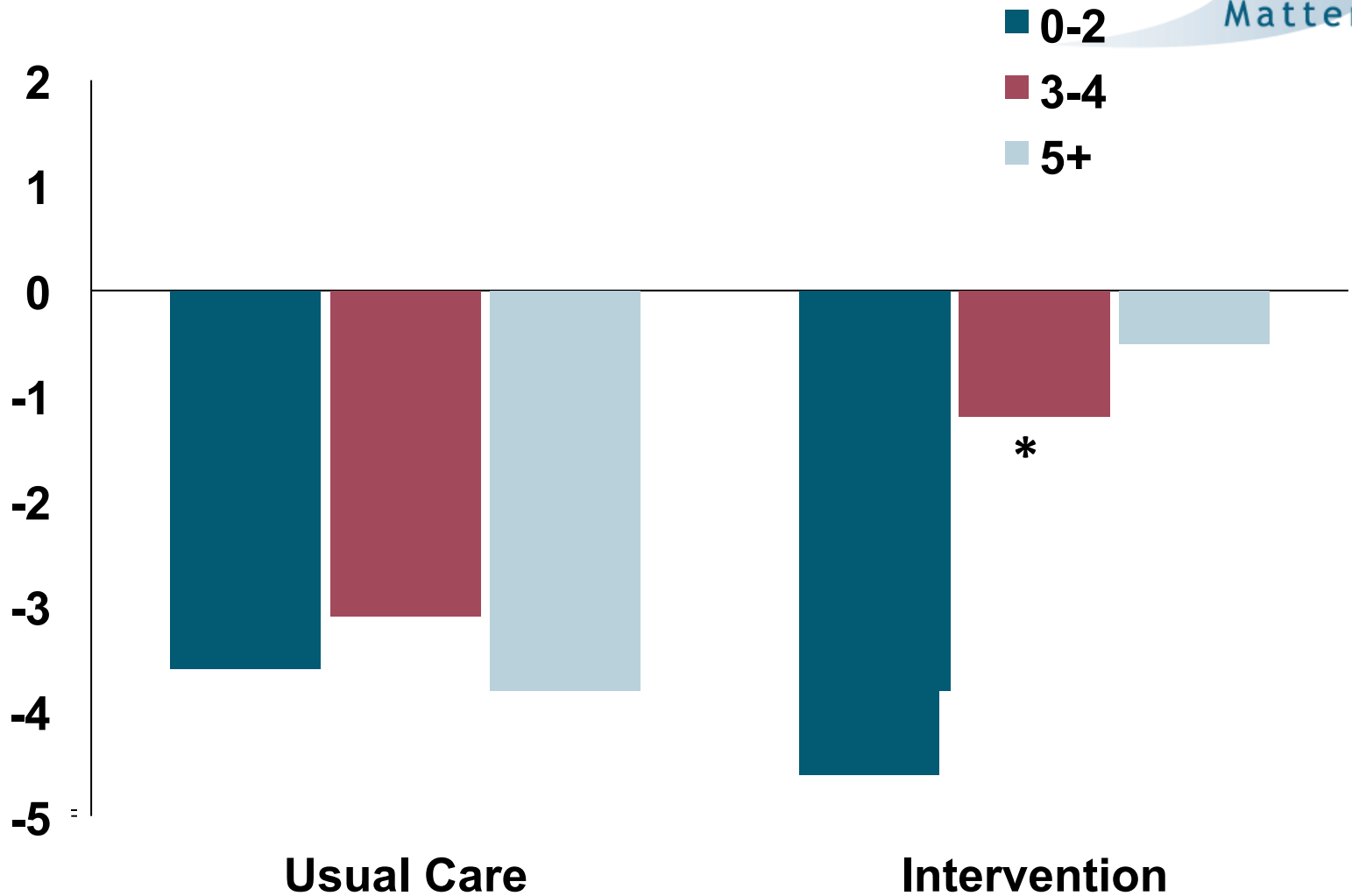
■ Usual Care
▨ Intervention



Change in Self-Reported Informational Support By Number of Patient Comorbidities



Propensity Score Weighted Follow-Up – Baseline
Informational Support



Conclusions

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- During a healthcare crisis associated with an ED visit, quality of life is highest at the time of ED visit and falls over the next 30 days
- The ED may represent an under-utilized setting to deploy transitional care interventions
- Longer term impacts on patients' ability to obtain, process and use health information and services may become possible
- Sustainability is important

Moving the Payment Policy Focus from Volume to Value

- 90% value-based by 2018
- Transitional Care Management and Bundled Payment
- National Quality Forum- guiding principles for measuring transitions to and from the ED
- PCORI and CMMI
- HHS secretary can adopt innovations found to save money and improve quality throughout the Medicare Program

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